



Changing lives
one by one

GET 1 INVOLVED

The Strategy

Introduction:

'GET 1INVOLVED The Policy Statement' dictates that there will be a national strategy for GET 1INVOLVED that ensures it remains fluid and grows with the organisation and it's service users.

The following strategy is an initial outline of the ways in which staff and service users believe Chapter 1 should develop GET 1INVOLVED over the next 3 years.

The strategy will receive further contribution from the GET 1INVOLVED Group with more detailed action and prioritising of certain tasks. At this present stage this document merely outlines the vision for what some aspects of GET 1INVOLVED should look like in 2014.

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GET 1INVOLVED Manager

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GET 1 INVOLVED: In our services

1. There will be numerous different opportunities and positions for service users to be involved in services such as health and safety rep, welcome panel member for new service users, internal trainer etc.
 - 1.1. Each position will be established with it's own policy and procedure whenever required.
2. There will be a natural development pathway for ex service users to stay in touch with Chapter 1, become volunteers or become staff members.

GET 1 INVOLVED: The Learning Development of Staff

1. There will be regional centres of excellence for GET 1 INVOLVED that can be visited and contacted by other service users and staff in their region for learning development and support.
2. Chapter 1 current or former service users will also be training staff from other organisations in involvement.

GET 1 INVOLVED: Service User Reps

1. There will be learning and personal development opportunities for Service User Reps that will be about;
 - 1.1. Developing personal skills such as communication, teamwork and leadership.
 - 1.2. Training Reps in the management of specific issues they are likely to face.
 - 1.3. Training Reps about more complicated management, policy or procedure issues in Chapter 1.
 - 1.4. Wherever possible learning and development of Reps will be accredited.
2. There will be a peer mentoring system for Service User Reps.
 - 2.1. The system will ensure new Reps are linked with experienced Reps.
3. There will be a natural development pathway for ex Service User Reps to stay in touch with Chapter 1, become volunteers or become staff members.

GET 1 INVOLVED: Information and Communication

1. There will be a team of people in place within Chapter 1 sufficiently resourced to run social media and technology (including film) that facilitate service users getting involved in Chapter 1.
2. There will be a store of 'rich media' created that staff can access to promote GET 1 INVOLVED in Chapter 1.
3. There will be social media in place [along with the necessary policies and procedures] that allow service users to communicate with Chapter 1 and between themselves at a national level.
 - 3.1. This may include interaction through Facebook or discussion forums.
4. Local web pages will be developed for each individual service that run off the national Chapter 1 website.
5. Portable mobile communication devices will be available for service users to use in order to communicate with and receive information from Chapter 1.

GET 1 INVOLVED: The GET 1 INVOLVED Fund

1. Services will be supported to access additional funds that allow them to develop GET 1 INVOLVED in their service.
 - 1.1. These additional funds could be grants or donations or take other forms.

GET 1 INVOLVED: National Standards

1. An annual schedule of national policy and procedure development and review will allow service users to opt in to the reviews they want to be a part of in a way that works for them.